

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Michael W. Brown et al.

Serial No.: 10/015,264

Filed: 12/12/2001

Title: Promoting Caller Voice

Browsing In A Hold Queue



: Confirmation No.:
: 1742
: Group Art Unit: 2645
: Intellectual Property
: Law Department
: International Business
: Machines Corporation
: 11400 Burnet Road
: Austin, Texas 78758

February 5, 2002

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on February 5, 2002

Martha Acosta

2/5/02

Martha Acosta

Date

NOTICE TO FILE CORRECTED APPLICATION PAPERS
SUBSTITUTE DRAWINGS IN COMPLIANCE WITH 37 CFR 1.84
TRANSMITTAL OF FORMAL DRAWINGS

Assistant Commissioner of Patents
Washington, D. C. 20231
Sir:

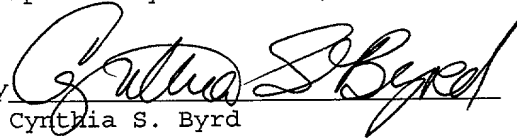
In response to the PTO request dated 1/15/2002. requesting the Notice to File Corrected Application Papers.

Please substitute the attached formal drawings (9) for the informal drawings.

Should there be any comparison or other fee involved in the substitution of the drawings, kindly charge Deposit Account No. 09-0451. A duplicate copy of this document is attached in the event the deposit account is charged.

Respectfully submitted,

By



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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/015,264	12/12/2001	Michael Wayne Brown	AUS920010826US1



CONFIRMATION NO. 1742

FORMALITIES LETTER



OC000000007312115

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Date Mailed: 01/15/2002

NOTICE TO FILE CORRECTED APPLICATION PAPERS

Filing Date Granted

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - Drawings must be reasonably free from erasures and must be free from alterations, overwritings, interlineations, folds, and copy marks.

*A copy of this notice **MUST** be returned with the reply.*

Byrd - 1 B
Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY